

CUSTOMER LEAD SERVICE LINE SURVEY

The Town of Duncan water system is required to do a lead service line inventory in 2024. In order to compile a database of the materials used in our lines as well as our customer's service lines and plumbing. Please take a few minutes to complete this questionnaire and return it to the Town of Duncan. This greatly helps us to identify any unknown service lines.

We thank you for your cooperation in helping us continue to serve clean and safe drinking water to our customers.

Contact Information

Name of person filling out this questionnaire: _____

Phone Number should we have questions: _____

Property Information

Address (use separate sheet for each property): _____

Type Single Family Multi-Family Commercial Industrial
Year Built Before 1982 After 1982

Materials List

1. What material is your service line made of? (Check all that apply)

Lead Copper Galvanized Steel
 Plastic (PVC, P.E.) Unknown

2. When was the service line going into your house or business installed?

Before 1982 After 1982

3. What material are the pipes inside your house or business made of? (Check all that apply)

Lead Copper Galvanized Steel
 Plastic (PVC, P.E.) Unknown

4. How old are the pipes inside your house?

Installed before 1982 Installed after 1982

5. Has your service line in your home ever been replaced?

Yes No

6. What year was your home built?

7. How did you determine the Material? (see page 2)

Scratch Test Visual Lead Swab test
 Plumber or other Qualified Professional

Thank you for participating in this survey; the data collected will allow us to provide accurate sampling and test results to determine the level of lead and copper found in our homes and businesses and to make appropriate treatment changes to lower or eliminate lead or copper leaching from service lines, plumbing, and fixtures in our customers' homes and businesses.

	<p style="text-align: center;"><u>WATER SERVICE LINE</u></p> <p>Usually located in a basement, crawlspace, garage, or exterior wall closest to your water meter.</p> <p>Usually, this is the pipe attached to the valve you close to turn your water off in a plumbing emergency.</p>
	<p style="text-align: center;"><u>PLASTIC</u></p> <p>A magnet will not stick to a plastic pipe.</p> <p>A scratch test is not needed.</p> <p>Plastic pipes will be usually white, black, or blue in color.</p>
	<p style="text-align: center;"><u>GALVANIZED STEEL</u></p> <p>If a magnet sticks to the surface, your service line is galvanized steel.</p> <p>A scratch test is not needed. If you scratch the pipe, it will remain dull gray.</p>
	<p style="text-align: center;"><u>COPPER</u></p> <p>A magnet will not stick to a copper pipe.</p> <p>Scratch the pipe with a penny. If the scraped area is copper in color, like a penny, your service line is copper.</p>
	<p style="text-align: center;"><u>LEAD</u></p> <p>A magnet will not stick to a lead pipe.</p> <p>Scratch the pipe with a coin. If the scraped area is shiny silver and flakes off, the service line is lead.</p>